# The Download Library is moving to the cloudLibrary on March 1, 2017!

On March 1, 2017, the Maine InfoNet Download Library will be moving to a brand new e-book and e-Audiobook platform called cloudLibrary. This will replace the Overdrive platform being used now.

Our current system, managed by Overdrive, will be turned off on February 28, 2017 and the cloudLibrary will be launched the very next day, March 1, 2017.

Once the system is live on March 1st, simply download the app for your device by going to: <a href="http://yourcloudlibrary.com/index.php/en-us/how-it-works">http://yourcloudlibrary.com/index.php/en-us/how-it-works</a> or go to <a href="http://download.maineinfonet.org">http://download.maineinfonet.org</a> and follow the links to login via your library.

With this transition to the cloudLibrary the Download Library will continue to offer readers nearly all of the current collection of over 10,000 digital titles that are already in the Download Library plus new titles and additional copies of popular titles.

The cloudLibrary will offer patrons an App-based user experience that makes it easier to download eBooks and e-Audiobooks. The cloudLibrary App highlights the best and freshest titles in our collection, and also allows for patron customization.

Users of Kindle devices should be advised that the Kindle Fire (2<sup>nd</sup> generation or newer) works with the cloudLibrary, but e-ink Kindles do not.

Below are some important dates for you to know, a list of Questions & Answers, and other helpful information.

### **Dates to Remember**

Last Day for Overdrive: February 28, 2017

Launch of the Maine InfoNet cloudLibrary: March 1, 2017

### **Important Questions & Answers:**

### How do I use the new cloudLibrary system?

The cloudLibrary system is best experienced through the cloudLibrary App. Simply go to <a href="http://yourcloudlibrary.com/index.php/en-us/how-it-works">http://yourcloudlibrary.com/index.php/en-us/how-it-works</a> and follow the directions!

You can download the app, called cloudLibrary, in the Playstore for Android devices, the App Store for Apple/ iOS devices, and the Windows Store for Windows devices. For Kindle Fire devices go to <a href="http://yourcloudlibrary.com">http://yourcloudlibrary.com</a> and click on the "available on Kindle Fire" link on the right side of the page.

You can also access the cloudLibrary system using a browser by going to <a href="http://download.maineinfonet.org">http://download.maineinfonet.org</a> and logging in by selecting your library from the list provided and logging in with your library card.

# What if I check out an e-book in Overdrive on February 27, how many days do I have to read?

You will have one day to read the e-book because all checkouts made through Overdrive will expire February 28th, 2017.

# How much time will I have to listen to an e-Audiobook if I check it out on February 27th?

On most devices you will have one day to listen to the e-audiobook because all checkouts made through Overdrive will expire February 28th, 2017.

### Will my current checkouts in Overdrive transfer to the new system on March 1st?

Checkouts that exist in Overdrive on February 28 will not transfer to the new system. However, on March 1st you can check out or place a hold on titles using the new cloudLibrary app.

## Will my holds transfer to the new system?

Holds will not transfer to the new system. You should place a new hold in the cloudLibrary by downloading the app and logging in on March 1st.

# I requested a title to be purchased in Overdrive. Will that transfer to the new system?

Patron requests to purchase a title(s) will not transfer to the new system. You may want to place your new request in cloudLibrary on March 1st.

## What devices are compatible with the cloudLibrary app?

#### What devices work

- Tablets
- Laptops
- Smart Phones
- Nook readers
- Kobo eReaders
- Kindle Fire (2<sup>nd</sup> generation or newer)
- Desktop computers
- o Iphones, Ipads, Ipod Touch

#### What devices do not work:

- o eInk Kindles (such as the Kindle E-reader and Paperwhite)
- Ipods
- o Mp3 players that do not support apps

## Will I be able to use my Kindle eInk reader?

Unfortunately, no. Amazon does not support the ePub format used by the cloudLibrary platform.

## How can I get help once the cloudLibrary goes live on March 1st?

The cloudLibrary support site is located at: <a href="http://www.yourcloudlibrary.com/index.php/en-us/support">http://www.yourcloudlibrary.com/index.php/en-us/support</a> There you can download a cloudLibrary User Guide, watch how-to videos or search for other help topics.

## Why is this switch being made?

Maine InfoNet and the Maine InfoNet Board of Directors are continuously looking for opportunities to provide better services at a better value for Maine libraries. The existing Download Library received regular criticism that the system was too difficult to use. The cloudLibrary is app-based and has a simpler process to check out and download titles. Libraries in Maine that have offered both systems say the cloudLibrary is much easier for library patrons to use. Additionally, the cloudLibrary will allow more Maine Libraries to participate in the Maine InfoNet Download Library. Under the old platform, many types of libraries were not allowed to participate due to limitations imposed by Overdrive. Now, by switching to the new cloudLibrary, any library wishing to participate will be allowed to join. Allowing more libraries to join and participate in the Download Library translates directly into more people in Maine reading and more content being purchased – a great thing for all of us.